Welcome to the online course diplomatic English my name is Ina and I'm Monica. We'd like to walk you through the course and give you some general information about it.

So Ina, what is the course all about? Well diplomatic English provides you with some strategies and tools necessary for successful communication. And whether you communicate with a foreign colleague where you need to negotiate something with your client you need to be able to get your message across successfully. And this course aims at teaching you how to do it. So in your opinion who is this course for?

The course was designed for all EPAMers who wish to improve their communication skills and learn how to successfully and tactfully interact in the workplace and avoid misunderstandings caused by sounding too harsh. The entry level is B1 because the course assumes prior knowledge of some complex grammar forms.

 And what can a person learn during the course?

Well you can learn several useful language tools to solve impact of your negative message. The course also teaches how to say no both when socializing and when taking part in business meetings. You'll also learn how to make your meeting clear. And we collected a couple of common mistakes made in business meetings and teach how to avoid them. So how is the course structured?

The course is divided into 4 main modules and each module covers a different aspect of making messages more diplomatic. Also, each module contains some video content and practice tasks and obviously you need to cover it all and complete all the tasks to successfully complete the course. So guys, we hope you’ll enjoy the course. Good luck with your studies.